

W-02353A-03-0507



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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

2003 AUG 21 A 10:26
Fax: (602) 542-2129**Investigator:** Deborah Reagan **Phone:** (602) 364-0236**Priority:** Respond Within Five DaysAZ CORP COMMISSION
DOCUMENT CONTROL**Opinion** **No.** 2003 - 28112**Date:** 8/21/2003**Complaint Description:** 08A Rate Case Items - Opposed/In Favor**Complaint By:** **First:** Walt **Last:** Woodrow**Account Name:** Walt Woodrow**Home:** (520) 868-3169**Street:** 26709 E. Desert Hill**Work:** (907) 835-2595**City:** Florence**CBR:** 907-831-0757**State:** AZ **Zip:** 85232**is:** Cellular**Utility Company:** Park Water Company, Inc.**Division:**

Arizona Corporation Commission

Contact Name: Patricia O'Connor

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Contact Phone: (602) 789-8080**Nature of Complaint:**

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Customer is strongly opposed to the proposed emergency rate increase. Customer feels if the system had been upgraded several years ago an emergency would not exist now. Customer feels that customers should not have to pay for the company's lack of concern about upgrading the system to accommodate the additional customers.

Utilities' Response:

None required.

Investigator's Comments and Disposition:

Customer called from his current location in Alaska and I advised him I would enter his comments for the record and for filing with Docket Control. CLOSED

Date Completed: 8/21/2003**Opinion** **No.** 2003 - 28112